



TOWN OF WHITELAND

UTILITY BILLING DEPARTMENT · ALEXANDRA PLATT, UTILITY CLERK

549 MAIN STREET · WHITELAND, INDIANA 46184 · (317) 535-5531 · FAX (317) 535-8724

www.townofwhiteland.com

GovTeller Online Payments Sign Up Sheet

We have partnered with a new company, GovTeller, for our online payments processing. This allows for easier processing of payment for your utility bills. With GovTeller you can choose to pay your bill via, ACH from a debit/credit card or a checking/savings account, recurring ACH, and eCheck. With this new product, you will be able to sign in to your account via the online website, which can be reached through our website, www.townofwhiteland.com, and the link on the right-hand side for GovTeller.

Consumer Fees

All Visa/MC/Discover Cards:	\$0.01-\$60.00 = \$1.50 Over \$60.01 = 2.49%
All American Express Cards:	3.5% + \$1.50
ACH/eCheck:	\$1.50

Charge back/Return Fees

	eCheck	Visa/MasterCard Credit and Signature Debit	All other Card Types
Insufficient Funds:	\$5.00	\$0.00	\$0.00
Chargebacks:	\$5.00	\$25.00	\$25.00

Sign and complete this form to authorize Town of Whiteland to set your utility account up for GovTeller billing.

Date: _____ **Account #:** _____

Name(s): _____

Address: _____

Password: _____

*No special characters, only letters and numbers.

*The password portion is important to fill out. This is needed for the utility clerk to put in the utility billing software system to be exported to GovTeller for you to be able to log on to your account.

*Once you log onto your account you will be able to set up the payment method you prefer and enter your banking information from there.

Signature

Date