



# TOWN OF WHITELAND

UTILITY BILLING DEPARTMENT · ALEXANDRA PLATT, UTILITY CLERK

549 MAIN STREET · WHITELAND, INDIANA 46184 · (317) 535-5531 · FAX (317) 535-8724

www.townofwhiteland.com

## GovTeller Online Payments Sign Up Sheet

We have partnered with a new company, GovTeller, for our online payments processing. This allows for easier processing of payment for your utility bills. With GovTeller you can choose to pay your bill via, ACH from a debit/credit card or a checking/savings account, recurring ACH, and eCheck. With this new product, you will be able to sign in to your account via the online website, which can be reached through our website, [www.townofwhiteland.com](http://www.townofwhiteland.com), and the link on the right-hand side for GovTeller.

### Consumer Fees

All Visa/MC/Discover Cards:	\$0.01-\$60.00 = \$1.50
	Over \$60.01 = 2.49%
All American Express Cards:	3.5% + \$1.50
ACH/eCheck:	\$1.50

### Charge back/Return Fees

	eCheck	Visa/MasterCard Credit and Signature Debit	All other Card Types
Insufficient Funds:	\$5.00	\$0.00	\$0.00
Chargebacks:	\$5.00	\$25.00	\$25.00

Sign and complete this form to authorize Town of Whiteland to set your utility account up for GovTeller billing.

Date: \_\_\_\_\_ Account #: \_\_\_\_\_

Name(s): \_\_\_\_\_

Address: \_\_\_\_\_

If you would like Autopay, please fill out the following information:

Routing #: \_\_\_\_\_ Account #: \_\_\_\_\_

Type of Account: \_\_\_ Checking \_\_\_ Savings

Password: \_\_\_\_\_

\*For the password: must be between 6-20 characters with letters and numbers only.

\*The password portion is important to fill out. This is needed for the utility clerk to put in the utility billing software system to be exported to GovTeller for you to be able to log on to your account.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date